

Dr Lanzer Class Action

Frequently Asked Questions

Registration and Opt Out

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What is a Class Action?

A class action is a legal proceeding where one or more individuals, known as Lead Plaintiffs, bring a claim on behalf of a larger group of people who have been affected in a similar way. These individuals are referred to as Group Members. The Lead Plaintiffs do not need permission from group members to commence the class action.

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What is this Class Action about?

This class action alleges that Dermatology and Cosmetic Surgery Services Pty Ltd (**DCSS**) and several individuals associated with the clinic engaged in misleading and negligent practices. The defendants are:

- DCSS (Dermatology and Cosmetic Surgery Services Pty Ltd) – the clinic where the surgeries were performed
- Dr Daniel Lanzer – a well-known cosmetic surgeon and the principal figure associated with the clinic
- Dr Daniel Aronov
- Dr Ryan Wells
- Dr Daniel Darbyshire
- Dr Ali Fallahi
- Dr George Shu-Khim Wong
- Candice Wainstein

The allegations against these defendants include:

- Making misleading representations about their surgical training and experience
- Performing cosmetic surgeries that were not fit for purpose
- Failing to exercise due care and skill, resulting in negligent outcomes
- Breach of contract

The class action seeks compensation for affected individuals, which may include:

- A full refund of the price paid for surgery
- Compensation for pain, suffering, distress, and disappointment
- Reimbursement for consequential losses such as aftercare expenses, corrective surgery, and loss of income
- Interest and legal costs

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Who is covered?

You are likely a group member if you underwent cosmetic surgery at DCSS, performed by one or more of the named defendants. DCSS operated clinics across Australia including in Malvern, Sydney, Surrey Hills, Sailsbury, Broadbeach, Perth and Subiaco. The clinics were commonly known by patients as the 'Lanzer Clinics'. Cosmetic surgery includes procedures such as liposuction, otoplasty, tummy tucks, BBLs, facelifts, treatment for lipodemia and breast augmentation. People who only underwent dermatological procedures at DCSS such as laser therapy or dermabrasion are not covered by the class action.

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What costs are involved?

The case is being progressed by Maddens Lawyers on a 'no win, no fee' basis, meaning:

- There are no upfront costs
- If the class action is successful, legal fees will be deducted from compensation
- You will not be out of pocket at any stage
- Legal fees are approved by the Court to ensure they are fair and reasonable

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What is the registration and opt out process?

Group members have three options in relation to the class action. If you are a group member you can either:

- **Register with Maddens Lawyers** → by actively participating and providing us with information about your experience we can pursue a claim for compensation for you as part of the class action. You must register if you wish to be eligible to claim money from any settlement reached between the parties prior to the trial starting
- **Do nothing** → You remain a group member and will be bound by the outcome of the class action. If however, you do not register with Maddens Lawyers you will not be permitted to share in any settlement reached between the parties prior to the start of the trial.
- **Opt out** → You remove yourself from the class action and retain the right to bring your own claim.

Group members must act promptly because the deadline to register or opt out of the class action is **4.00pm on 10 April 2026**.

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How do I register?

Register to participate in the class action by visiting Maddens Lawyers website www.maddenslawyers.com.au and completing the online form or e-mail drlanzer@maddenslawyers.com.au

If you have already contacted Maddens Lawyers to participate in the class action you do not need to register again.

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How do I opt out?

Complete the opt-out form and either:

- File it with the Supreme Court of Victoria.
- Email it to drlanzer@maddenslawyers.com.au

[You can access the opt out form here](#)

If you intend to pursue your own claim, you should urgently seek independent legal advice.

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Is there a deadline?

The deadline for registration or to opt out of the class action is **4:00pm on 10 April 2026**. This deadline has been set by the Supreme Court.

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What are the next steps for the Class Action?

Mediation: Scheduled for 14 May 2026.

Trial: Commences 14 September 2026.

Any settlement that may be reached must be approved by the Court to ensure it is fair and in the best interests of group members.

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What are the next steps for me if I register in the class action?

Once you complete the Registration Form on Maddens Lawyers' website we require you to send us any documents you have that relate to your surgery with Dr Lanzer. This may include:

- Initial quote(s) for your surgery/surgeries
- Confirmation of surgery booking
- Receipt for payment of surgery (such as by way of a bank statement)
- Receipt of payment to psychologist of Dr Lanzer's clinic
- Correspondence regarding any consultation with psychologist of the clinic
- Medicare Claim History
- Correspondence with Dr Lanzer's clinic
- Any forms or aftercare information provided
- Pre surgery photographs / videos
- Post-surgery photographs / videos
- Current photographs (showing areas of concern)
- Any screenshots of social media, the Lanzer website or promotional material of the defendants you looked at ahead of your surgery.

If you do not have any of the abovementioned documents, you are still eligible to join the class action.

You may be required to have a phone call with a Maddens Lawyers team member to discuss your experience in further detail.

You will also be sent a copy of Maddens Lawyers Conditional Costs Agreement which we ask that you sign and return to us.

We confirm that as a group member you will not be required to attend the mediation or any Court sittings.

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What compensation could I be entitled to?

If the case is successful, each person's compensation will be assessed separately, based on their own surgery, outcome and experience. Compensation may include more than just the cost of the surgery, such as:

- Medical expenses (original surgery, revision procedures, aftercare)
- Loss of earnings due to time off work or reduced hours
- Care costs for assistance with daily activities
- General damages for pain, suffering, and loss of enjoyment of life (subject to legal thresholds)

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Where is further information available?

For further information about the class action, group members can contact Maddens Lawyers via the Dr Lanzer Class Action enquiry form on our website www.maddenslawyers.com.au or via email at drlanzer@maddenslawyers.com.au